

ALGADGETS

DRONE SERVICE CONTRACT

i This service contract provides you with the peace of mind, covering damage to your Drones if accidental damage occurs during normal use, the contract will allow you to have unlimited repairs of your drone from alGadgets service center (Dubai).

- Please note the contract is for service labor only , any parts used will be charged separately with special discounted values

BENEFITS

The service contract brings a lot of benefits for the clients , Following are the major basic benefits highlighted.

SIX MONTHS UNLIMITED HARDWARE REPAIRING SERVICE

From minor to Major drone repairs , our dedicated service center staff will always entertain your raised request with full co-operations. Regardless if the drone has minor repairs or if it's completely broken/damaged the case can be assessed communicated and repaired based upon your confirmation.

ONE-YEAR FREE SOFTWARE SERVICE

After signing up to this contract , the client will be eligible to get one-year free service for any kind of software related issue that includes upgrade , downgrade , remote control , units linking , calibrations and configurations. At any given time during the active contract client can visit or send its units to our service center and the request will be fulfilled freely.

SERVICE TECHNICIAN REMOTE SITE ASSISTANCE

After signing up to this contract the client is also eligible to gain the access to our service technician team anywhere (digitally) to solve some of the issues while the client is on remote area and in urgent situation. Client can call / WhatsApp or video conference to get in touch with our service staff and get the problem solved (if minor and

ELIGIBLE FOR FREE TRAINING

When you are signing up for this contract you are eligible to get one free training session for consumer drones , that is a detailed training session 1-2 hours , you can nominate any one to get that training session within 15 days of purchase of this contact.

ELIGIBILITY OF DISCOUNTS ON SERVICE PARTS

All service contract customers are marked to get 30% straight discounts on any parts they buy or use for their service requests under the contract unit.

DISCLAIMER AND SERVICE TERMS

The service contract brings a lot of benefits for the clients , Following are the major basic benefits highlighted.

- Service drops pickup / drop of units from customer location will have shipping charges.
- Self-sabotage / self-experiment or nonprofessional try self-repairs of unit will not be entertain for service
- The training will happen in alGadgets Dubai showroom.
- Incase of no parts required the drone will be fixed free of charged , but once any part is involved the service team will contact and inform the customer to get his approval with proper quoted values and discounts.
- Water / fire damage is not covered under this contract.
- Sufficient time is required to fulfil the service request that can be between 1 – 3 weeks depending on situa tion and condition.
- No refund or exchange of values after a service contract is purchased
- Max duration of the contract is six months from the date of joining
- The service is eligible for the registered serial number of drones only.
- Remote client assistance is only applicable during working hours.

DRONE RENTAL

Model _____ Make _____ Purchase Date _____

Serial Numbers _____

CUSTOMER DETAILS

Name _____ EID/Passport _____ License _____

Contract Start Date _____ Contract Expiry Date _____

Customer Signature _____ Dated _____

(alGadgets Stamp & Signature)